



To whom it may concern;

I have been in charge of construction management and design for Mercy Health System's three hospitals and over 60 satellite facilities for over 18 years. My team and I have utilized Kevin Rose's Carpetland USA/Color Tile because we are in high profile situations. ie... ER suites, OR suites, Intensive Care Units and other very critical areas. Where renovations must be done with the utmost attention to infection control and safety! In addition, we must move very quickly, and there can be no schedule issues, or any other issues that negatively impact the projects. We have relied on Kevin's expertise for many years. His ability to manage contracts places him at the top of our list among contractors we can count on year after year. His management skills and connections in the industry have produced results that have cut installation times in half compared to his competition.

Since my team and I manage several projects consecutively, it's vital to have contractors like Kevin Rose. We can rest easy knowing that our flooring is under Kevin's supervision, and that his knowledgeable staff will make things happen. I give the highest recommendation to Kevin Rose and his team as they have supported us in our flooring needs for the past 15 years. They always come through for us; completing projects ahead of schedule, quality installations and seamless management. They deliver in difficult construction environments, often finding success when others said it could not happen.

Please feel free to contact me any time.

Christopher Ness  
Mercy Health System  
Director of Construction Management,  
Clinic Facilities Management,  
A&E services